

Lessons Learnt – IT Systems

Observation:

IT systems and equipment that is cutting edge at the beginning of the project becomes obsolete by the end of a project like London Bridge with a five year duration.

Issues arising:

- The quantity of data generated is often underestimated
- The systems need to be scalable.
- Access to the systems must be quick and easy, but secure.
- The systems need to be intuitive with training provided (rather than a presumption of ability to operate)
- Systems need to be implemented across the whole project (inc. MEP subbies) rather than pick and choose.

Recommended actions:

- Base the future projections of IT requirements upon the actual consumption of a recent project.
- IT connections to the cloud / network / internet need to be stable at all locations.

