

# Thameslink Programme

## Directors Health & Safety Steering Group (DSG)

### Supplier Conference Feedback

#### Who Attended

A total of 88 representatives from 39 different organisations attended the conference from Network Rail and tier 1,2 & 3 Suppliers. In the main the representatives were Directors, Project Managers or Health & Safety professionals.

#### The Focus of the Day

- Presentations from Network Rail, Costain and Balfour Beatty were given on the :
  - NR client perspective on safety and performance going hand in hand
  - Supplier perspective sharing the challenges and opportunities to get the job done and done safely
- Dramatisation of a safety event that could easily occur on the Thameslink Programme using actors

#### What People Thought of the Day

The overall feedback for the event was very positive 89% of those who attended agreed that the day had been worthwhile. In particular peoples feedback what they liked most was:

- Networking Opportunity
- Engagement from people – people seemed to genuinely want to be there
- Hearing the view of Network Rail
- Time out to reflect on what can be done
- Highlighted that there is continual improvement required
- Drama session to get people to consider how they could affect similar events on their projects

#### What Could Have Been Better

Like anything there is always room for improvement. Whilst some said nothing could be improved, here is what others said we could do better:

- More engagement of others rather than just Network Rail and larger Principal Contractors (less about London Bridge)
- Have a wider audience
  - Get supervisors / managers involved i.e. those undertaking works
  - Other functions should be involved e.g. Engineering
- Have clear actions from the day and updates on these
- Closer review of accidents & incidents
- Some venue improvements (space & banging door)

#### Outputs / Improvements

Whilst there were many individual views the overarching views of what needs to be done were:

- Lessons learnt need to be shared further down the Supply Chain
- Close Call data needs to be used better
- Managing risk at the interface – more collaboration needed at all levels on safety
- Fair culture application needs improving
- Significant event process not clearly understood by all
- Contingency for safer performance